TOSHIBA

TOSHIBA Bar Code Printer

B-EV4 Series

Printer Setting Tool Operating Specification

| 1st edition: |
|--------------|
| 2nd edition: |
| 3rd edition: |
| 4th edition: |
| 5th edition: |
| 6th edition: |
| 7th edition: |

January 5, 2009 May 29, 2009 June 18, 2009 July 22, 2009 August 21, 2009 February 4, 2010 April 6, 2010

TOSHIBA TEC CORPORATION

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1. SCOPE

This specification applies to the operations of the software for setting the printer parameters, communication conditions, and performing a sensor calibration of the B-EV4 series general-purpose bar code printer.

2. GENERAL DESCRIPTION

Since the B-EV4 series has no LCD, it does not support the system mode equivalent to the one provided for the other TOSHIBA TEC bar code printers. Accordingly, setting the printer parameters, implementing the maintenance features, and downloading these settings to the printer are executed on a PC by using a setting tool.

This specification describes the functions and operation of the setting tool.

3. SYSTEM REQUIREMENT

| System: | DOS/V computer running Windows 2000, Windows XP, or Windows Vista |
|--------------------------------|-------------------------------------------------------------------|
| | (Operations under the other OS are not guaranteed.) |
| Interface: | USB, RS232C, Centronics, or LAN |
| Memory: | 128 MB or more |
| Hard disk free space: | 10MB or more |
| | |

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4. SETTING TOOL MAIN SCREEN

DO NOT get the printer status ([Get Status]), upload ([Read]) or download ([Set]) the settings from/to the printer while the printer is in operation (during printing or communicating with the host).

| | └── ⑤File menu | | | | | | |
|---|----------------------------|---------------------|---------------|---------|-----------------|------------|----------|
| | © Abou | ut menu | | | | | |
| | B-EV4 Setting T | ool | | | | | |
| | <u>F</u> ile <u>A</u> bout | | | | | | |
| 1 | Get Status | | Cot Status | 3 | Interface | _ | Setup 1 |
| Ø | | | | | Printer Version | | Setup |
| C | English | • | | 4 | | Other | • |
| | Demonster Cetting L | 8 | 9 | | | | |
| | Parameter Setting N | /laintenance Mode | Extra Setting | | | | |
| | | DC 950 | | VCOOD | | | |
| | | | | | | | |
| | | | | BLANK (| SPACE LEN 12 | | <u> </u> |
| | CUMM. SPEED | 9600 bps | | | | | |
| | DATA LENG. | 8 bits | | | | | |
| | STOP BIT | 1 bit | | | | | |
| | PARITY | EVEN | • | | | | |
| | CONTROL | XON/XOFF + READ |)Y/B▼ | | | | |
| | DESTINATION | QM | • | | | | |
| | FORWARD WAIT | ON | - | | | | |
| | CODE | Automatic selection | n 💌 | | | | |
| | FEED KEY | FEED | - | | | | |
| | EURO CODE | B0 | | | | | |
| | AUTO HOME | OFF | • | | | | |
| | AUTO CALIB. | OFF | • | | | | |
| | MODE SELECT | DT | - | | | | |
| | | | | | | | |
| | Load S | ave | | | Set | | Read |
| | LPTI COMI 96 | 00,N,8,1 RTS | | | 2010/04/0 | 5 11:14:43 | |
| | | | | | | | |

Note: The values shown in the initial screens displayed when the setting tool is started are not the factory default settings. For the factory default settings, see Section 8 Factory Default Setting by Firmware Versions.

① Get Status

When the [Get Status] button is clicked, the current printer status is obtained via the selected interface. The printer status is indicated by the following message and displayed in the box of the main screen. **Note:** This function cannot be used with the parallel interface.

| Message | Printer status |
|-------------------|--------------------------------------------------------------------------------------------|
| ON LINE | Online mode |
| HEAD OPEN | The top cover is opened in the online mode. |
| PAUSE | Pause state |
| COMMS ERROR | A parity, overrun, or framing error has occurred during communication through the RS-232C. |
| PAPER JAM | The media was jammed during paper feed. |
| CUTTER ERROR | A problem has occurred with the cutter module. |
| NO PAPER | The media has run out. |
| HEAD OPEN | Feed or printing was attempted with the top cover opened. |
| EXCESS MOTOR TEMP | The stepping motor temperature has become excessively high. |
| EXCESS HEAD TEMP | The print head is overheated. |
| RIBBON ERROR | The ribbon has run out. |
| | Ribbon motor sensor detected an abnormal state. |
| SAVING | Writable character or PC command save mode |
| FLASH WRITE ERR. | An error has occurred while writing data to the SD card. |
| FORMAT ERROR | An error has occurred in formatting the SD card. |
| FLASH CARD FULL | Data cannot be stored because the SD card is full. |
| COMMAND ERROR | A command error has occurred in analyzing the command. |

Status Message List

② Language

Select a language to show the setting tool screen. The default language is depending on the OS.



③ Interface

Select a type of interface to be used for downloading or uploading the printer settings between the PC (printer setting tool) and the printer.

USB, COM (Serial), LPT (Parallel), or ETHERNET (LAN) can be selected.

| Interface | |
|-----------|-------|
| СОМ 💌 | Setup |
| USB | |
| COM | |
| LPT | |
| ETHERNET | |

• <u>When the COM (Serial) is selected</u>, click on the [Setup] button and configure the communication settings in accordance with the printer's communication conditions.

| 🔒 RS232 Setup | | |
|-----------------------|----------------|----------|
| COM Port: | COM1 | - |
| Baud Rate: | 9600 | • |
| Data Bits: | 8 | • |
| Parity Check: | None | • |
| Stop Bit(s): | 1 | • |
| Hardware Handshaking: | RTS | • |
| Software Handshaking: | None | • |
| | | Set |
| | | Cancel |
| COM Port: | COM 1 to COM 3 | 0 |

COM Port:COM 1 to COM 30Baud Rate:2400, 4800, 9600, 19200, 38400, 57600, or 115200Data Bits:7or 8Parity Check:None, Odd, EvenStop Bit(s):1, 1.5, or 2Hardware Handshaking:None, RTS, or RTS/CTSSoftware Handshaking:None or Xon/Xoff

• When the LPT (Parallel) is selected, click on the [Setup] button and select an LPT port No.

| 🖥 LPT Setup | |
|----------------------|--------|
| LPT1 | Set |
| LPT1 LPT2 LPT3 | Cancel |

• <u>When the ETHERNET (LAN) is selected</u>, click on the [Setup] button and set a printer IP address and a socket port number.

| TCP/IP Set | чр 🔳 🗖 🔀 |
|--------------------------|----------|
| IP Setting IP Address | |
| | |
| Port 8000 | |
| Set | Cancel |
| | |

④ Printer Version

Select a printer firmware version. According to the selected printer version, the non-programmable parameters are grayed out.

When the printer is connected via USB, the firmware version is automatically read and displayed at a power on time.

When any other interface than USB is selected, manually select the firmware version of the connected printer.

| Printer Version | | |
|-----------------|-------|---|
| | Other | • |
| - | 1.0C | ~ |
| | 1.0D | |
| | 1.0E | |
| | 1.0F | |
| | 1.0G | |
| | 1.0H | |
| | 1.0 | |
| | Other | ~ |

How to check the printer firmware version (Diag. test print)

- 1. Turn off the printer power and install a media roll (and ribbon) on the printer.
- 2. Press and hold down the [FEED] button while turning on the printer. The Indicator Lamp will light up in the following order:

Green (Flashing) \rightarrow Red (Flashing) \rightarrow Orange (Flashing) \rightarrow Orange \rightarrow RED \rightarrow Green

- 3. Release the [FEED] button when the Indicator Lamp lights up in green.
- 4. The printer automatically performs a diag. test printing, and then enters the Dump Mode.

| PRINTER INFO. | | |
|---------------------|-----------------------|---------------------------------|
| PROGRAM VERSION | VX.XX XXXX 🚽 | + Firmware version and checksum |
| TONE ADJUST | +XX | |
| FEED ADJUST | +XX.Xmm | |
| CUT POSITION ADJUST | +XX.Xmm | |
| BACKFEED ADJUST | +XX.Xmm | |
| PARAMETER | [PC-850] [0] | |
| | [9600][8][1][NONE][2] | |
| | | |
| | | |

5. To start the Online operation, turn the printer off, then on again.

5 File menu

Only the Exit menu is provided.



6 About menu

The version of the printer setting tool is displayed.

| 🔒 Setting Tool | |
|-----------------|-----|
| Version V0.16 | |
| Copyright (C) 2 | 009 |
| | ОК |

⑦ Parameter Setting tab

When the Parameter Setting tab is clicked, the Parameter Setting page is displayed. For details of the Parameter Setting page, refer to Section 5.

8 Maintenance Mode tab

When the Maintenance Mode tab is clicked, the Maintenance Mode page is displayed. For details of the Maintenance Mode page, refer to Section 6.

③ Extra Setting tab

When the Extra Setting tab is clicked, the Extra Setting page is displayed. For details of the Extra Setting page, refer to Section 7.

IPT port No.

The currently selected LPT port No. is displayed.

(1) Serial interface settings

The currently selected serial interface settings are displayed.

5. PARAMETER SETTING PAGE

| | 🖁 B-EV4 Setting T | ool | | | | | |
|---|---------------------------|--------------------------|---------|---------|------------------|-----------|-------|
| | <u>File</u> <u>A</u> bout | | | | | | |
| | Get Status Get Status | | | | Interface USB | • | Setup |
| | Language | | | | Printer Version | Other | |
| | English | | | | | Jourier | |
| 5 | Parameter Setting | Naintenance Mode Extra | Setting | | | | |
| | Parameter | | | | | | |
| | FONT CODE | PC-850 | · | X COORI | | | |
| | ZERO CODE | NO SLASH | · | BLANK S | SPACE LEN 2 | | • |
| | COMM. SPEED | 9600 bps 💽 | · | | | | |
| | DATA LENG. | 8 bits | · | | | | |
| | STOP BIT | 1 bit 🔽 | · | | | | |
| | PARITY | EVEN _ | · | | | | |
| | CONTROL | XON/XOFF + READY/B | · | | | | |
| | DESTINATION | QM 🔽 | · | | | | |
| | FORWARD WAIT | ON 🔽 | · | | | | |
| | CODE | Automatic selection | · | | | | |
| | FEED KEY | FEED _ | · | | | | |
| | EURO CODE | BO | | | | | |
| | AUTO HOME | OFF _ | · | | | | |
| | AUTO CALIB. | ON 🔽 | · | | | | |
| | MODE SELECT | DT | · | | | | |
| | () () () | | | | 3 | (4) |) |
| | Load S | ave | | | Set | | Read |
| | LPT1 COM1 96 | 00,N,8,1 RTS | | | 2010/04/0 | 5 11:11:1 | 9 |

Note: According to the selected printer version, the non-programmable parameters are grayed out.

$\textcircled{} \quad \textbf{Load}$

When the [Load] button is clicked, the parameter settings and fine adjustment value are loaded from a specified setup file.

Note: This function is used to download the same settings to other printers.

② Save

When the [Save] button is clicked, the configured parameter settings and fine adjustment value, displayed on the screen, are saved in a file under a specified name.

Note: This function is used to download the same settings to other printers.

3 Set

When the [Set] button is clicked, the parameter settings and fine adjustment value displayed on the screen are downloaded to the printer.

④ Read

When the [Read] button is clicked, the parameter settings and fine adjustment value currently programmed for the printer are read and displayed on the screen. *Note: This function cannot be used with the parallel interface.*

5 Parameter

(1) Character code selection (FONT CODE)

- PC-850
- PC-852
- PC-857
- PC-8
- PC-851
- PC-855
- PC-1250
- PC-1251
- PC-1252
- PC-1253
- PC-1254
- PC-1257
- LATIN9
- Arabic

(2) Character zero selection (ZERO CODE)

- NO SLASH (0: without slash)
- WITH SLASH (Ø: with slash)
- **Note**: The following fonts do not support a zero with slash (Ø). Even if a zero with a slash is selected, a zero without slash is used.

[Bitmap font] OCR-A, OCR-B, Japanese Kanji [Outline font] TrueTypeFont

- (3) Baud rate selection (COMM. SPEED)
 - 2400 bps
 - 4800 bps
 - 9600 bps
 - 19200 bps
 - 38400 bps
 - 57600 bps
 - 115200 bps
- (4) Data bit length selection (DATA LENG.)
 - 7 bits
 - 8 bits

(5) Parity selection (PARITY)

- NONE
- EVEN
- ODD

(6) Stop bit length selection (STOP BIT)

- 1 bit
- 1.5 bits
- 2 bits

(7) Flow control code selection (CONTROL)

- XON/XOFF: XON/XOFF mode The printer does not output XON at the power on time or XOFF at the power off time. • READ/BUSY: READY/BUSY (DTR) mode The printer does not output XON at the power on time or XOFF at the power off time. • XON+READY AUTO: XON/XOFF+READY/BUSY (DTR) mode The printer outputs XON at the power on time and XOFF at the power off time. • XON/XOFF AUTO: XON/XOFF mode The printer outputs XON at the power on time and XOFF at the power off time. • READY/BUSY RTS: RTS mode The printer does not output XON at the power on time or XOFF at the power off time.
- (8) Destination selection (DESTINATION) * Supported from V1.0D.

Note: No specific default setting is fixed for the destination selection. Choose one of the following options correctly depending on your printer model.
 If the QM is mistaken for JA or CSG, a character "\" will be replaced with "¥", and if the JA or CSG is mistaken for QM, a character "¥" will be replaced with "\".

- QM (Global model)
- JA (Japanese model)
- CSG (Japanese custom model)
- JA-R (Simplified receipt mode for the Japanese model)
- QM-R (Simplified receipt mode for the global model)
- (9) Auto forward wait selection (FORWARD WAIT)
 - OFF: Auto forward wait function is inactivated.
 - ON: Auto forward wait function is activated.
- (10) Control code selection (CODE)
 - Automatic selection
 - ESC LF NUL mode
 - { | } mode
- (11) FEED key function selection (FEED KEY)
 - FEED: When the FEED key is pressed, one media is fed.
 - PRINT: When the FEED key is pressed, one-label data in the image buffer is printed.

- (12) Euro code selection (EURO CODE) 20H to FFH
- (13) Automatic home position detection selection (AUTO HOME)
 - OFF: Automatic home position detection is not performed.
 - ON: Automatic home position detection is performed.
- (14) Automatic sensor calibration selection (AUTO CALIB.)
 - OFF: Automatic calibration is not performed.
 - ON: Automatic calibration is performed.
- (15) Model type selection (MODEL SELECT) * Supported from V1.0F.
 - **Note**: When the printer to be used is the B-EV4D, be sure to choose "DT". If "TT" is selected, a ribbon error occurs.

When the printer to be used is the B-EV4T, be sure to choose "TT". If "DT" is selected, ribbon error detection is not performed.

- DT (Direct thermal model)
- TT (Thermal transfer model)
- (16) X Coordinate Fine Adjustment (X COORDINATE)
 -995 to +995: -99.5 mm to +99.5 mm (in units of 0.5 mm ^{Note})



- **Note**: The value can be set in units of 0.1 mm. However, the value which is actually set on the printer is in units of 0.5 mm. When a value from 0.0 mm to 0.4 mm is set, it is actually set on the printer as 0.0 mm. Also when a value from 0.5 mm to 0.9 mm is set, it is actually set on the printer as 0.5 mm.
- (17) Receipt bottom margin setting (BLANK SPACE LEN.) * Supported from V1.0P. **Note**: Be sure to read the parameter settings before setting the bottom margin of the receipt. To enable this setting, choose "QM-R" for the DESTINATION parameter.

2 to 99: 2 mm to 99 mm

6. MAINTENANCE MODE PAGE

| 🔐 B-EV4 Setting | Tool | | | |
|----------------------------|------------------|---------------|------------------|---------------------------|
| <u>F</u> ile <u>A</u> bout | | | | |
| -Get Status | | Get Status | Interface | Setup |
| | | | Printer Version- | |
| English | - | | FILLEL VELSION | Other 🗨 |
| | | , , | | |
| Parameter Setting | Maintenance Mode | Extra Setting | | |
| SENSOR CALIB | | | | |
| SENSOR TRA | NS. 🔻 | SEND 1 | | |
| , | | | | |
| L | | | | |
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| | | | | |
| | | | | |
| | | | | |
| LPTI COMI 9 | 9600,N,8,1 RTS | | | 2009/08/18 14:20:44 |

① SENSOR CALIB

This function makes the printer perform an automatic sensor calibration. Load the media which is suitable for the selected sensor in advance.

(1) Sensor selection (SENSOR)

- REFLECT.: Reflective sensor
- TRANS.: Transmissive sensor
- NONE: No sensor

(2) SEND button

When the [SEND] button is clicked, a sensor calibration with the selected sensor is performed.

7. EXTRA SETTING PAGE

| 🖁 B-EV4 Setting Tool | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------|
| <u>F</u> ile <u>A</u> bout | | |
| Get Status | Get Status | USB Setup |
| English 💌 Parameter Setting Main | enance Mode Extra Setting | Other |
| ^S LAN IP ADDRESS SUBNET MASK DEFAULT GATEWAY SOCKET PORT DHCP DHCP ID | 192 168 10 20 255 255 255 0 0 0 0 0 0N ▼ 8000 OFF ▼ | FFFFFF |
| | ① ③ ② | Save Read |
| | | |
| LPT1 COM1 9600,N | 8,1 RTS | 2009/08/11 11:15:02 |

① Load

When the [Load] button is clicked, the network settings are loaded from a specified setup file. *Note: This function is used to download the same settings to other printers.*

② Set

When the [Set] button is clicked, the network settings displayed on the screen are downloaded to the printer.

3 Save

When the [Save] button is clicked, the configured network settings, displayed on the screen, are saved in a file under a specified name.

Note: This function is used to download the same settings to other printers.

④ Read

When the [Read] button is clicked, the network settings currently programmed for the printer are read and displayed on the screen.

5 LAN

- (1) IP address setting (IP ADRESS) 000.000.000.000 to 255.255.255
- (2) Subnet mask setting (SUBNET MASK) 000.000.000.000 to 255.255.255
- (3) Default gate way setting (DEFAULT GATEWAY) 000.000.000.000 to 255.255.255
- (4) Socket port setting (SOCKET PORT)
 - OFF
 - ON
- (5) Socket port number setting 0 to 65535
- (6) DHCP setting (DHCP)
 - OFF
 - ON
- (7) DHCP host name setting (DHCP ID) Up to 16 characters (ASCII)

8. FACTORY DEFAULT SETTING BY FIRMWARE VERSIONS

| Parameter | Factory default | | | | | |
|------------------------------|----------------------------|-------------|-------|-------|-------|--|
| | V1.0C | V1.0D/V1.0E | V1.0F | V1.0G | V1.0P | |
| FONT CODD | PC-850 | | | | | |
| ZERO CODE | No slash | | | | | |
| COMM. SPEED | 9600 bps | | | | | |
| DATA LENG. | 8 bits | | | | | |
| STOP BIT | 1 bit | | | | | |
| PARITY | None | | | | | |
| CONTROL | XON/XOFF+READY/BUSY (DTR) | | | | | |
| DESTINATION | QM | | | | | |
| FORWARD WAIT | ON | | | | | |
| CODE | Automatic selection | | | | | |
| FEED KEY | FEED | | | | | |
| EURO CODE | ВОН | | | | | |
| AUTO HOME | | OFF | | | | |
| AUTO CALIB. | | ON | | | | |
| MODEL SELECT B-EV4D: DT B-EV | | DT B-EV4T | TT | | | |
| X COORDINATE | 0 mm | | | | | |
| BLANK SPACE LEN. | | 2 | | | | |
| SENSOR | Transmissive | | | | | |
| IP ADDRESS | 192.168.010.020 | | | | | |
| SUBNET MASK | 255.255.255.000 | | | | | |
| DEFAULT GATEWAY | 000.000.000 | | | | | |
| SOCKET PORT | ON | | | | | |
| SOCKET PORT NO. | 8000 | | | | | |
| DHCP | OFF | | | | | |
| DHCP ID | FFFFFFFFFFFFFFFFFFFFFFFFFF | | | | | |